

# SUPPORT SYSTEMS AND RESOURCES FOR SURVIVORS

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**For DHEERA,  
An initiative by Dr. Shantha Kumari,  
President of The Federation of Obstetric and  
Gynaecological Societies of India**

# OVERVIEW OF THE SECTION

What are the Protective Laws and Acts

What are the HELPLINES

What are OSCC- One stop Crisis Centres ?

How can we Link up, and help in rehabilitation of the survivors?

# THE PROTECTION OF WOMEN FROM DOMESTIC VIOLENCE ACT, 2005

## 1. Short title, extent and commencement:

- (1) This Act may be called the Protection of Women from Domestic Violence Act, 2005.
- (2) It extends to the whole of India except the State of Jammu and Kashmir.
- (3) It shall come into force on such date 1 as the Central Government may, by notification in the Official Gazette, appoint.

## WHY DOMESTIC VIOLENCE ACT 2005?

498-A into the Indian Penal Code was introduced in 1983

- No emergency relief available to the victim;
  - Remedies available were linked to matrimonial proceedings; and the
  - Court proceedings were always protracted, during which period the victim was invariably at the mercy of the abuser.
  - Relationships outside marriage were not recognized.
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# WHY DOMESTIC VIOLENCE ACT 2005?

2005 Act is a Civil Law

- In 498, a husband is liable for punishment but wife does not get any financial relief but in DV wife/female partner gets relief but there is no punishment/arrest (unless husband violates court order).
- Another difference is 498a can be booked against husband or his relatives but DV can be booked only against male members of a family

## WHO CAN BE A COMPLAINANT?

- A Wife
- A Woman (based on consanguinity, marriage, adoption, and cohabitation) against a male abuser in a shared household
- A Women who is in a relationship, similar to a Marriage, with a man
- Technically, a transgender male to female could bring an action against a transgender female to male
- A women in a live-in relationship with an unmarried man, but not with a man who is married if she knew or ought to have known that he was married
- Anyone can file a petition with the survivor's consent

# TO WHOM CAN YOU COMPLAIN?

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Protection Officer

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Service Providing Centre

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Medical Officer in Charge

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Police Station

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Magistrate

## WHERE CAN YOU COMPLAIN?

### Jurisdiction Under the PWDV Act

- Where wife permanently or temporarily resides or carries on business or employed; or
- Where husband permanently or temporarily resides or carries on business or employed; or
- Where cause of action has arisen.
- The wife can choose any of these three options.

## TYPES OF ORDERS

- Protection Orders
  - Stop Violence
  - Emergency Relief
  - Residence in Shared Household irrespective of whether she has any right of ownership or lease - Batra vs. Batra
  - Can require separate housing and abuser must provide
  - Custody Order
  - Compensation Order
  - Violation of Above Order an Offence and Magistrate may Charge Offence
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## SECTION 31

Non-compliance of a PROTECTION order  
by magistrate can lead to issuance of non-  
bailable warrant

## TIME PRESCRIBED BY PWDV ACT

The Act requires that all proceedings brought under the Act be disposed of within sixty days of the first hearing, which must occur within three days following the application

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## SERVICES OFFERED

|            |                                         |
|------------|-----------------------------------------|
| File       | File a Detailed Investigation Report    |
| Direct     | Direct Complainant to a Shelter         |
| Facilitate | Facilitate Free legal services          |
| Provide    | Provide counseling services as required |

# DOMESTIC LEGAL REMEDIES IN INDIA

The Constitution of India:  
Article 14 on equality

The National Commission  
for Women, set up as a  
statutory body in January  
1992 under the National  
Commission for Women  
Act, 1990

The Dowry Prohibition  
Act (DPA)

498A IPC-This is the most  
widely used provision  
against domestic violence

The Protection of Women  
From Domestic Violence  
Act (PWDVA), 2005

# THE CONCEPT OF ONE STOP CRISIS CENTRES

A 'One Stop Crisis Centre' (OSCC) caters to the immediate medical, legal and psychological needs of women who are survivors of physical and mental abuse, with an assurance that their consent and confidentiality will be respected and protected .

234 OSCC/OCC all over  
India  
Sakhi centres



**Gauravi at Madhya Pradesh**

A joint initiative of the Department of Public Health and Family Welfare, Government of Madhya Pradesh, and ActionAid, supported by the police department, **Gauravi's staff of 10 focuses on the victim's needs, without compartmentalising services.** June 2014

## BHAROSA (TRUST)

Bharosa centre and SHE teams office,

An all in one for violence against women with police, counsellors, psychologist, legal advisor, ,medical help.

The help line is 100 and will be directed to Bharosa if it's violence



A woman can walk in with the assurance that her consent and confidentiality will be respected and protected

## Services of One-Stop Crisis Centre



## WHO TO CONTACT (NUMBERS)



**All India Women Helpline-  
Women in Distress**

**1091**



**Women's Domestic  
Abuse Helpline**

**181**



**National Commission  
for Women**

**011-26942369**

**011-26944754**



**Delhi Commission for  
women**

**011-23378044**

**011-23378317**

**011-23370597**



**Outer Delhi Helpline**

**011-27034873**

**011-27034874**



**Local Bodies**

**Local Champions  
NGOs**

**Police Station**

Find Out Your Local City Helpline Numbers and Share with your Group/School

## **1.Andhra Pradesh**

**Bhumika Women Collective - 040-27660173**

**Andhra Pradesh Women Protective Cell - 040-23320539**

**Aranyika (Aid) Ngo - [info@aidjhu.org](mailto:info@aidjhu.org)**

## **2.Arunachal Pradesh**

**Arunachal Pradesh Women Commission 'C' Sector, Ita Nagar - 0360-2214567, 0360-2290544**

## **4.Andaman and Nicobar Islands**

**Human Rights Council Of India- Andaman And Nicobar Islands - 9594441314**

## **5.Bihar**

**Sahyogi - +91-9835083482**

**Oxfam - +91 (0) 1146538000**

**Mahila Jagran Kendra - 0612 220 7912**

# Here are helpline numbers that'll get you the help you need in every state and UT.

**Chhattisgarh**

**Samya Bhoomi  
Foundation -  
9455805453**

**Samchay Samaj  
Seva Sanstha -  
07759-216516**

**Dadra and Nagar  
Haveli**

**Jan Shikshan  
Sanstha - 0260-  
2630014**

**Daman & Diu**

**Human Rights  
Council Of India  
(Daman And Diu)  
- 9594441314**

**Delhi**

**Jagori Women's  
Safety Centre -  
011 2669 1219**

**Breakthrough  
Trust - +91-11-  
41666101-06**

**Azad Foundation  
- 011 4905 3796**

**National  
Commission For  
Women - 011  
2694 4805**

**Goa**

**Arz India - +91-  
9422438109**

**Panchayat Mahila  
Shakti Abhiyan -  
9822486765**

## **11.Gujarat**

**Awag - 079 2644 1214**

**Manav Kartavya - +919277008800**

**SSKK & Hariraj - +91 02792 223525**

## **12.Himachal Pradesh**

**Jagori Rural Charitable Trust - + 91-1892-234974**

## **13.Jharkhand**

**Jharkhand Gramin Vikas Trust – 8789575890**

## **14.Jammu & Kashmir**

**Peace Insight - +44 (0)20 3422 5549**

## **15.Karnataka**

**Planet Mars Foundation - +91 8202583307**

## **16.Kerala**

**Bodhini - 889 132 0005**

**Vanitha helpline Number of Kerala Police – 9995399953**

**Here are helpline numbers that'll get you the help you need in every state and UT.**

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**Maharashtra**

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**Mumbai Railway Police - 9833331111**

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**Mumbai Police Women Helpline No. - 022-22633333, 22620111**

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**Maharashtra Women Commission (<http://mscw.org.in/>) – 07477722424, 022-26592707**

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**Maharashtra Women Helpline - 022-26111103, 1298, 103**

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**Majlis – Maharashtra - 022-26661252 / 26662394**

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**Navi Mumbai Police Station - 022-2758025**

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**Manipur**

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**Women Helpline – 181**

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**Meghalaya**

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**Women Helpline - 1090, 1091**

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**Mizoram**

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**Women Helpline – 181**

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**Nagaland**

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**Women Helpline – 181**

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**Here are helpline numbers that'll get you the help you need in every state and UT.**

**Odisha**

**Women Helpline – 181**

**Puducherry**

**Women Helpline – 181**

**Punjab**

**Women Helpline Punjab - 1091 / 112**

**Women Helpline Amritsar City Only – 9781101091**

**Punjab Women Commission - 0172-2712607, 0172-2783607**

**Punjab Samvad ( NGO ) - 0172- 2546389, 2700109, 276000114**

**Chandigarh**

**Women Helpline - 1091, 0172-2741174**

**Haryana**

**Women Helpline – 181**

**27.Rajasthan**

**Women Helpline - 1090, 1091**

**Here are helpline numbers that'll  
get you the help you need in every  
state and UT.**

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**Tamil Nadu**

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**Tamil Nadu Women Helpline - 044-28592750**

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**Tamil Nadu State Commission for Women - 044-28551155**

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**Telangana**

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**Women Helpline – 1091**

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**Tripura**

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**Tripura Commission for Women ( <http://tcw.nic.in/> ) - 0381-2323355, 2322912**

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**Uttarakhand**

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**Women Helpline – 1090**

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**Uttar Pradesh**

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**Uttar Pradesh Women Commission ( <http://mahilaayog.up.nic.in/> )- 0522-2306403 , 18001805220**

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**WhatsApp: 6306511708**

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**Uttar Pradesh Women Helpline - 1090 / 112**

**Here are helpline numbers that'll  
get you the help you need in every  
state and UT.**

### **33. West Bengal**

**West Bengal Women Commission - 033-23595610**

**Email: [wbcw.org@gmail.com](mailto:wbcw.org@gmail.com)**

**Website: <https://www.wbcw.co.in/>**

**(Monday to Friday, 10 am to 5.30 pm)**

**West Bengal Women Helpline Number - 033-23595609, 23210154**

**Swayam NGO (<https://www.swayam.info/>) - 033-24863367/3368/3357**

**West Bengal Commission for Protection of Child Rights (WBCPCR) – 9830056006, 9836078780**

**WhatsApp: 9836300300**

**Here are helpline numbers that'll  
get you the help you need in every  
state and UT.**

# **REGISTRATION and PRE – TEST POST-TEST and FEEDBACK**

**Certificate will be awarded to participants on course attendance  
and submission of Registration, Pre-Test, Post-Test, Feedback**